



Welcome to Cyclehoop rentals, the largest cycle parking network currently operating in the UK.

Search and apply for secure cycle parking in your area.

Our award winning Bikehangars provide effective, on-street protection from tough weather conditions and theft.

How does it work?

Our Bikehangars work just like a garage or compound except for the fact that it is much smaller and installed on your street, minutes from your home. Users will rent a space and have a key to access the unit, sharing the cycle parking space with up to 5 others neighbours.

Our Bikelockers can be easily installed on housing estates. Users will have a key to access their designated individual locker.

How much space does it take up?

Cyclehoop designed and manufactured the Bikehangar so that it can fit into one car parking space, each Bikehangar can store 6 bikes; therefore one car parking space can store 6 bikes securely.

How much does it cost?

Currently a space in a Bikehangar costs around £30 to £42 a year depending on the borough; there is also a one off refundable key deposit priced at around £25.

How many can I hire?

A maximum of two spaces can be purchased per household. In the event of somebody purchasing more than two Bikehangar spaces, they will be automatically refunded for the payment on the associated card minus any transaction fees.

How are they managed and allocated?

Cyclehoop have been instructed to supply and maintain the units on a first come first served basis subject to user being in close proximity to the Bikehangar itself.

Who is responsible for any damage to my bicycle? Will my contents insurance cover theft?

The Subscriber uses the Bikehangar or Bikelocker at their own risk. The operator and the Council are not responsible for the loss, damage or theft of bicycles, locks or other items stored in the Bikehangars or Bikelockers. Please note that most insurance companies class Bikehangars as a secure building relating to the household therefore would be covered in the unlikely event of theft from a Bikehangar.

Please check with your insurance provider, example shown on page 35 of Aviva's cover (Download here: [Download not found]). If your home insurance does not cover bikes theft/damage, you can subscribe to a specialized insurance such as [ETA Cycle Insurance](#).

What happens if I lose my key?

In case of loss or theft of an access key, the subscriber must immediately inform the operator. The Subscriber is responsible for the costs arising from the loss of the access key which will be paid for by using the original key deposit. Please note that all keys are individual to the Bikehangar itself, no two keys are the same so they cannot be shared between hangars.

How do I cancel my subscription?

The user can cancel their subscription at any time by emailing rentals@cyclehoop.com. Please note that users will not receive any remaining balance on the subscription however the key deposit is fully refundable.

Where can I hire one?

Cyclehoop have developed an online rental portal which allows you to search and apply for a space online. Applications for a space must be made using the online portal which you will find [here](#).

What happens if there are no Bikehangars at all in my area?

Please refer to the Suggest a location page where you can register your demand for a Bikehangar in your area, this will then be forwarded on to the relevant borough. Bikehangars are a demand driven scheme. The more people expressing demand the faster they may appear on your street.

What happens if my preferred hangar is already full?

You should still apply for a space however you will be added to a waiting list.